## Complain Bowling Club



## Code of conduct for adult members

Cowplain Bowling Club is fully committed to safeguarding and promoting the well-being of all its members, ensuring a positive and enjoyable experience for all. The club believes it is of the utmost importance for members and visitors to the club, to show consideration and respect for the safety and welfare of others. Therefore, members are encouraged to be open at all times and to share in a polite manner any concerns, complaints or suggestions that they may have about any aspect of the club with any of the club's officials. Should they not get satisfaction from any answer they are given, then a written complaint is to be addressed to the committee.

As a member of *Cowplain Bowling Club* you are expected to abide by the following code of practice:

All members must take responsibility in ensuring they are up to date with the rules, understand and adhere to them.
All members must respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity.
Members should recognise the valuable contribution made by coaches and officials who are volunteers. They give their time and resources to provide bowling for you.
All members must respect officials and publicly accept their decisions.
All members should be a positive role model, treat other players and officials with the same level of respect you would expect to be shown to you.
Use correct and proper language at all times.
Bullying of any sort will not be tolerated.
Encourage everyone to enjoy the sport of bowling and understand that people have different motivations for taking part.